# DATABASE, DATA WAREHOUSE, AND BUSINESS INTELLIGENCE

EGCO103 INFORMATION TECHNOLOGY IN THE DAILY LIFE



KANAT POOLSAWASD
DEPARTMENT OF COMPUTER ENGINEERING
MAHIDOL UNIVERSITY

#### WHY DO WE NEED DATABASE? (1)

- You want to store your employee phone numbers.
- What will you do?
- What if?
  - You have a company with 100000+ employees across the globe.
  - You want to add these information
  - Job name
  - Job description
  - Min/max salary for the job
  - Working location
  - Location telephone

#### WHY DO WE NEED DATABASE? (2)

- When we have more complicate question to ask.
- When there are a lot of information and there are many duplicate information.

#### TYPE OF DATABASE

- Three Types of Database
  - Relational
  - Multidimensional
  - NoSQL
- Relational databases is most common

#### BIG PLAYERS

- IBM
  - DB2
- Oracle
  - Oracle DB = Leading in the Market.
  - MySQL = Free
- SAP
- Microsoft
  - Access = Personal/Small Data.
  - Microsoft SQL Server = Enterprise/Big Data.

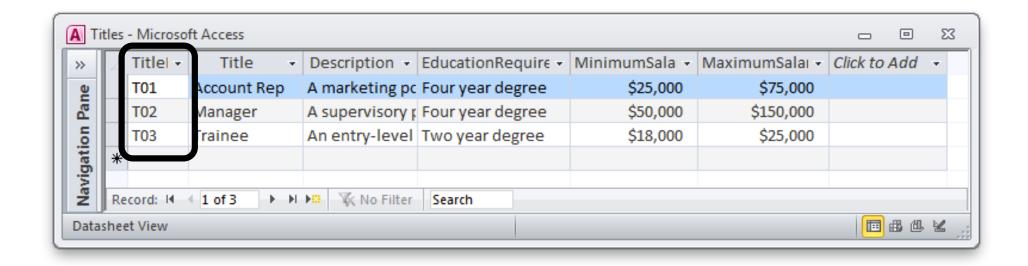
#### RELATIONAL DATABASES

- Data in tables
- Define relation between tables.
- Primary key is unique for each record (row)

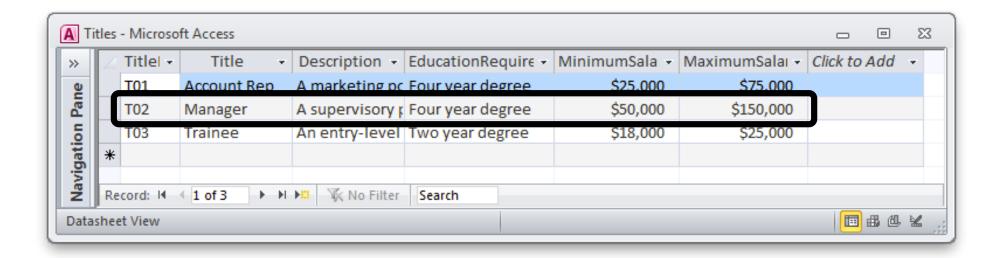
#### DATABASE TERMINOLOGIES

- Databases have three main components;
  - Fields
    - Store each category of information
    - Displayed in columns
  - Records
    - Group of related fields
  - Tables (or files)
    - Group of related records

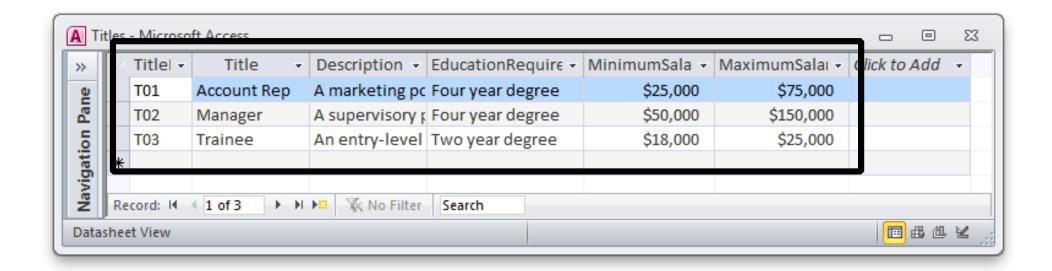
## FIELD (COLUMN)



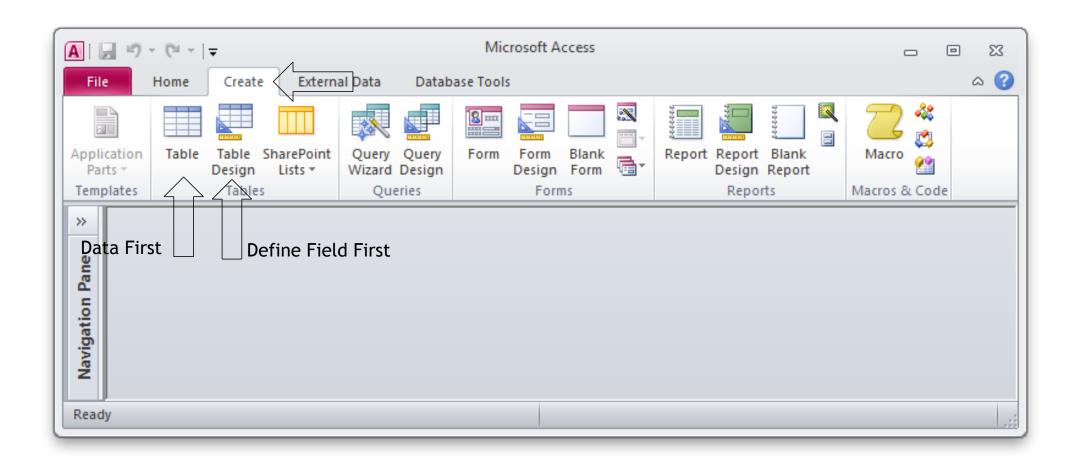
## RECORD (ROW)



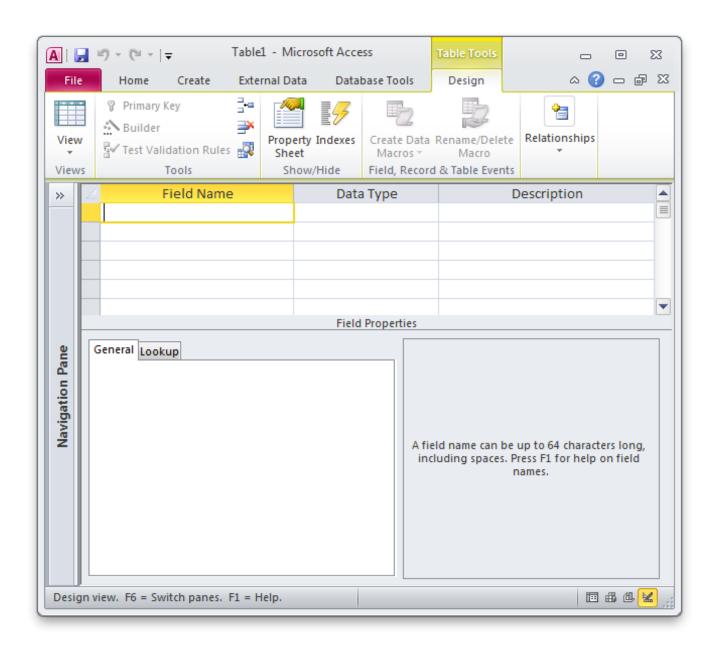
## TABLE (ENTITY)



#### NEW TABLE IN MICROSOFT ACCESS



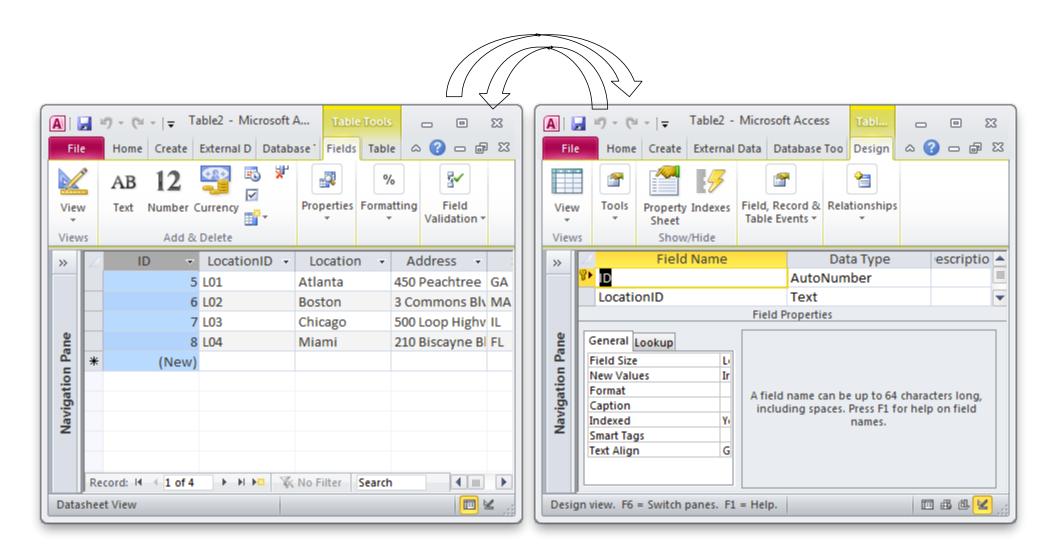
## DEFINE FILED



## COMMON DATA TYPES

Data Type	Used to Store	Examples	
Text	Short text with maximum length limit	John Doe	
Number	Numbers	2901 or 3.499	
Yes/No	Boolean	False/True or 0/1	
Date & Time	Dates	2/21/2016	
Memo	Long text with no limit	I want to finish this exercise so I can go home.	
Calculated	Formula	Grade * Credit	
Attachment	Files	Document, Picture	
Hyperlink	Hyperlink to a Web page	Google.com	

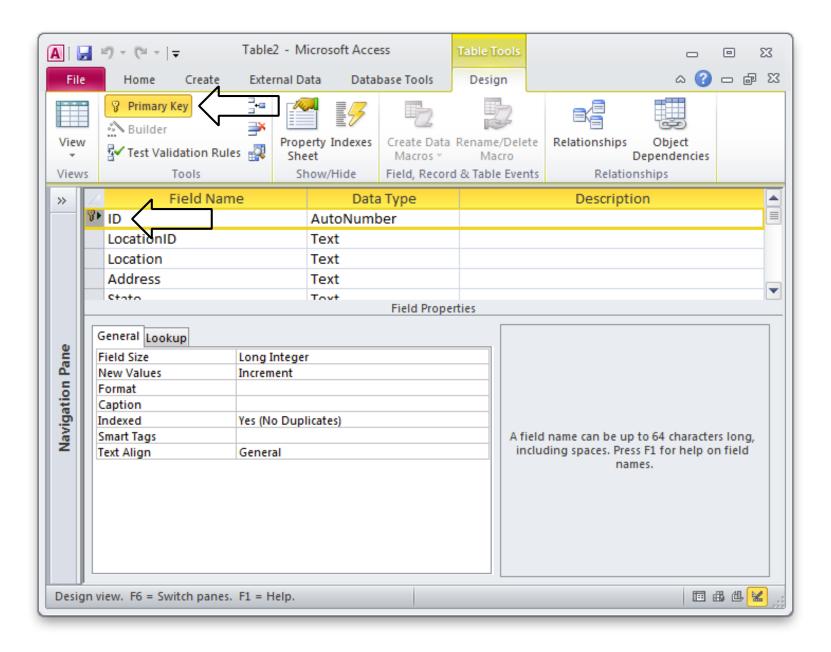
#### SWITCH BETWEEN DESIGN AND VIEW



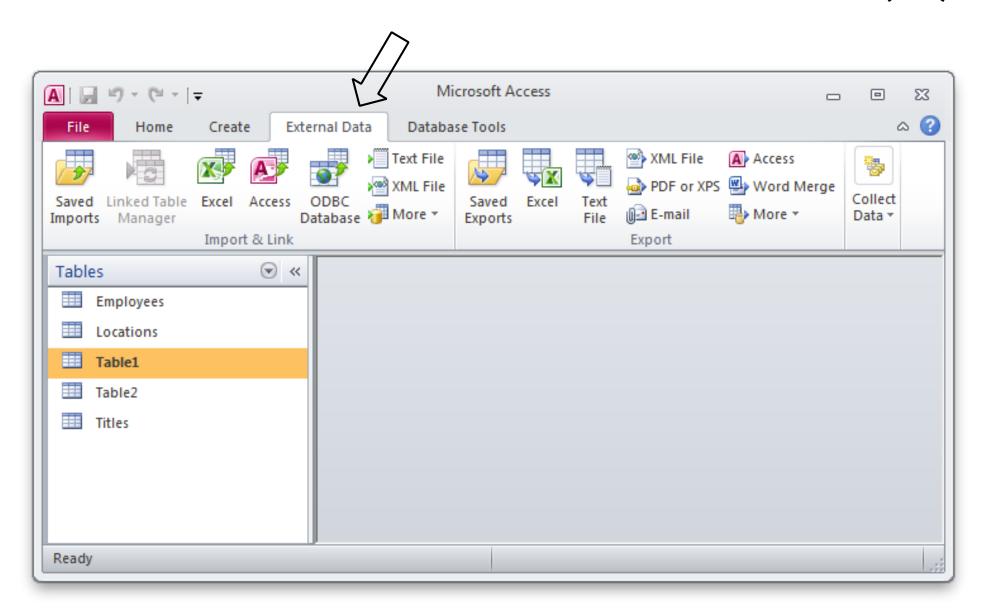
## PRIMARY KEY (PK)

- Row must be unique!
- Database must be able to tell rows apart quickly to be fast
- Find fields (columns) that together will be unique and set them to be primary key.
- Can be set in Design mode

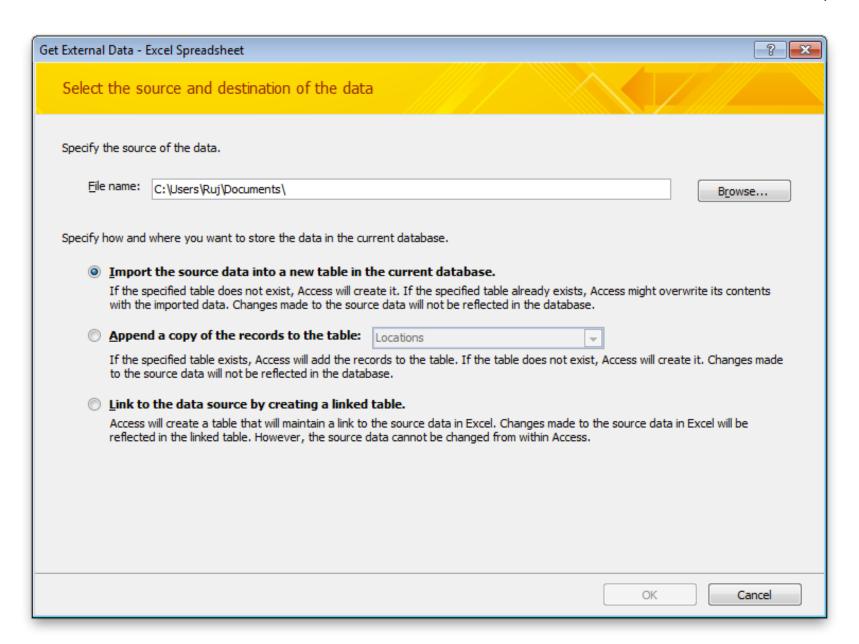
#### SET PK IN MICROSOFT ACCESS



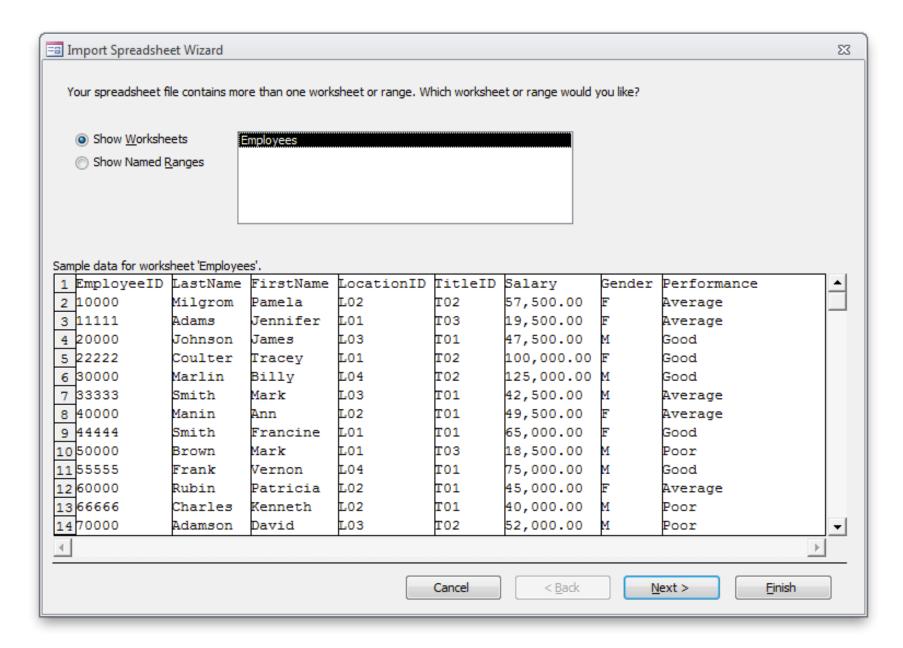
### IMPORT & EXPORT DATA (1)



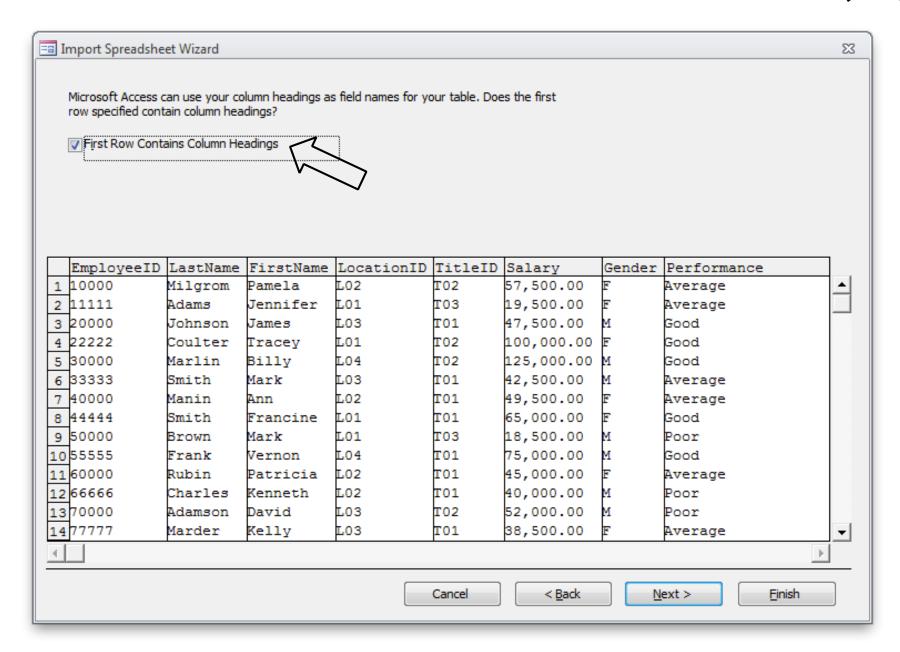
### IMPORT & EXPORT DATA (2)



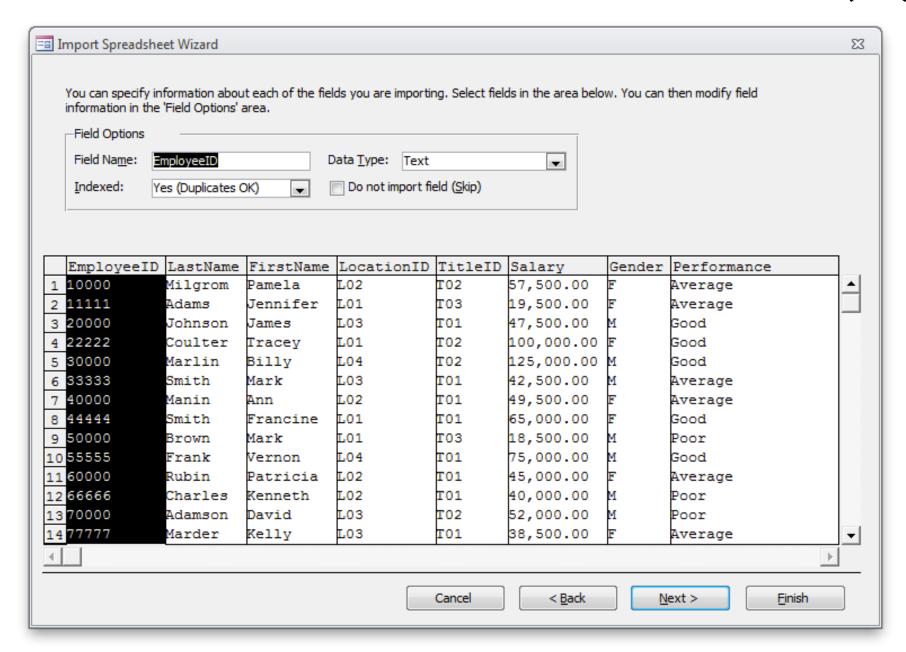
#### IMPORT & EXPORT DATA (3)



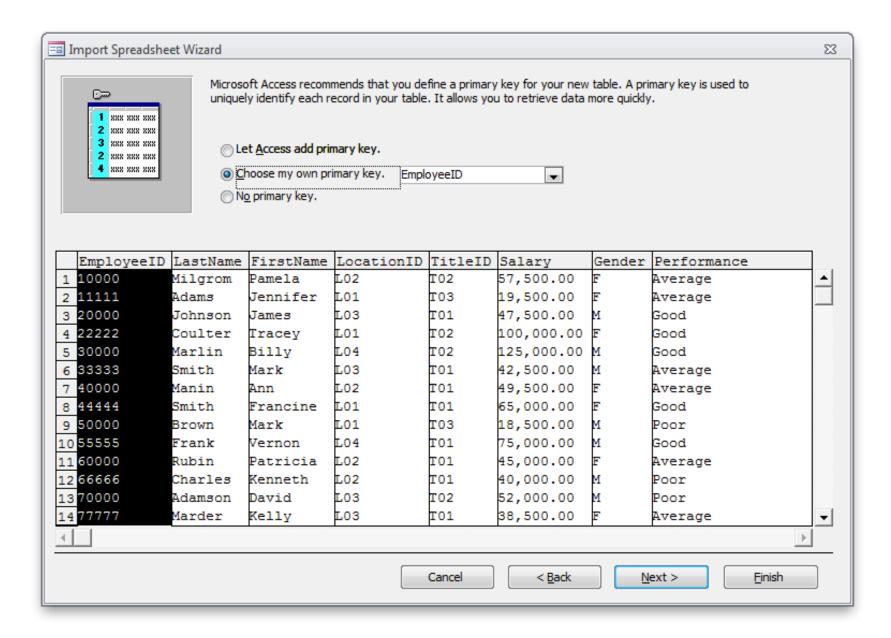
#### IMPORT & EXPORT DATA (4)



## IMPORT & EXPORT DATA (5)



### IMPORT & EXPORT DATA (6)



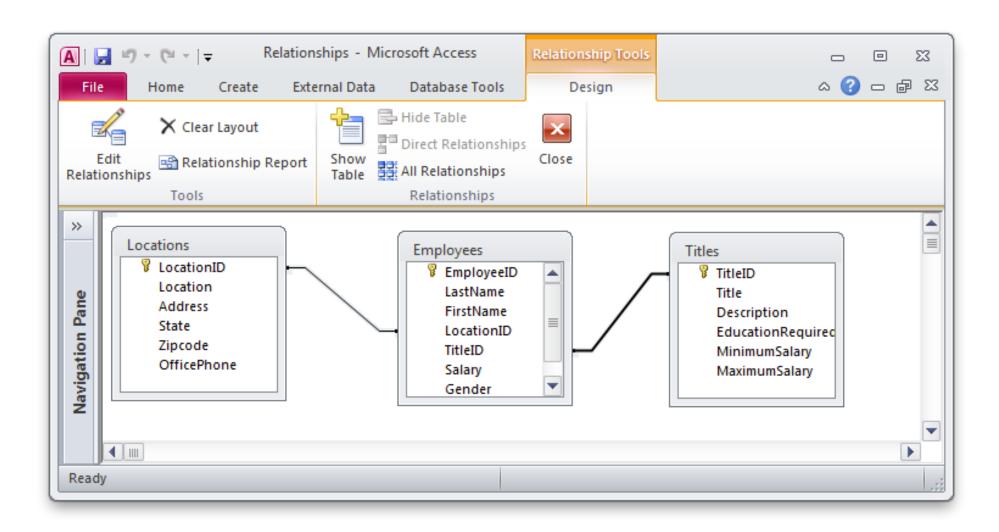
#### RELATIONSHIP

- Define relationship to make querying easier
- Tell how database can look up more info from other tables

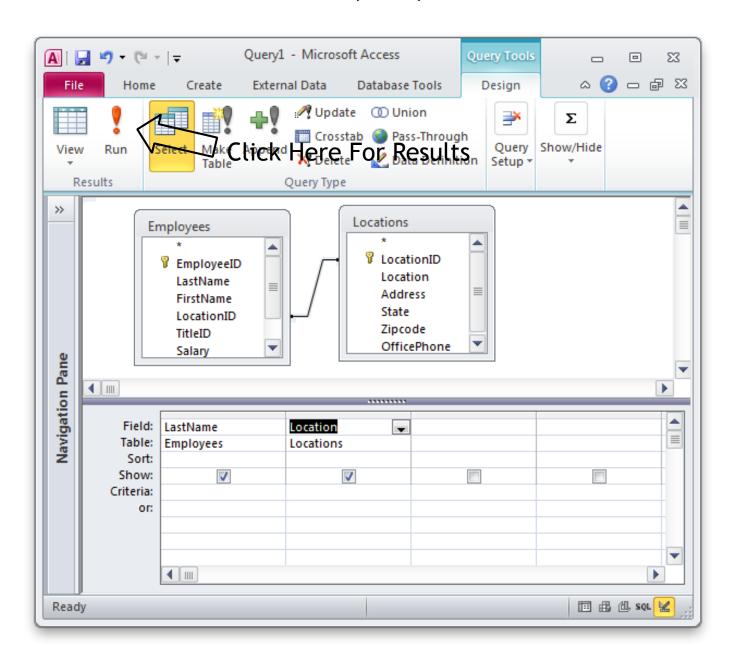
#### TYPE OF RELATIONSHIPS

- One-to-one
  - For each record in a table, there is only one corresponding record in a related table
- One-to-many
  - Only one instance of a record in one table; many instances in a related table
- Many-to-many
  - Records in one table related to multiple records in another

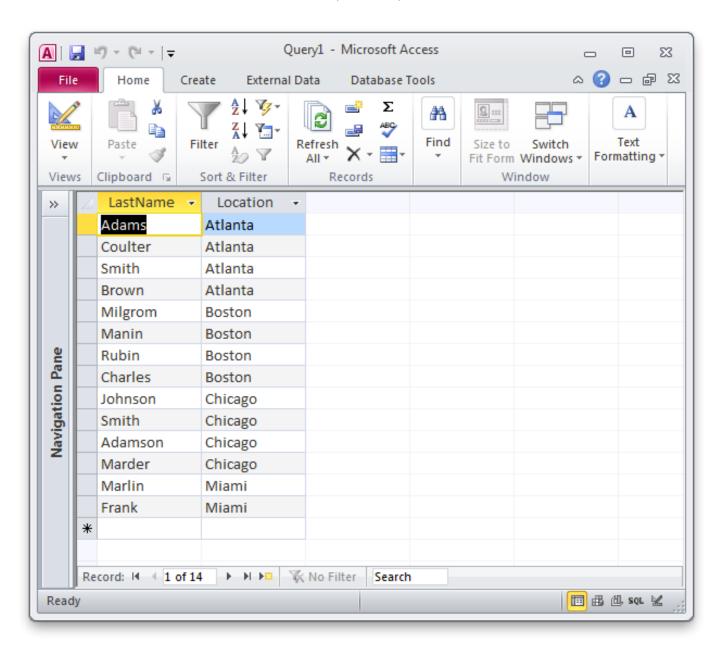
#### DEFINE RELATIONSHIP



# QUERYING (1)



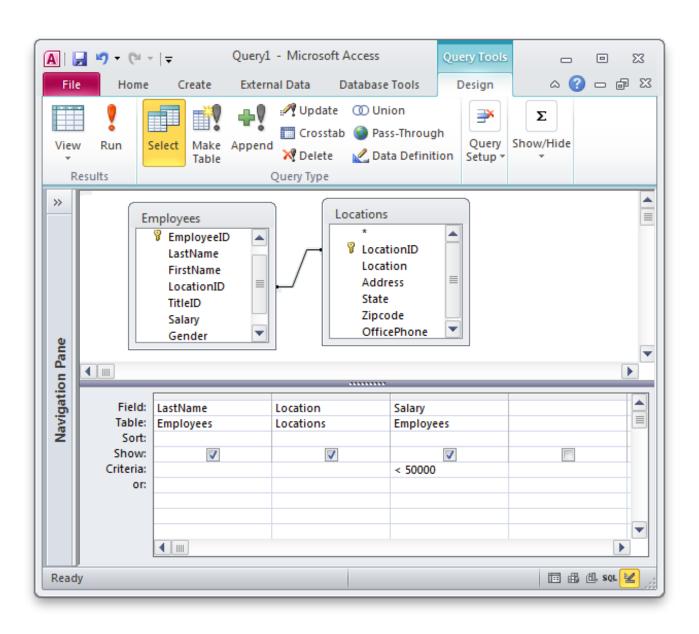
# QUERYING (2)



## QUERYING (3)

- You can set condition
  - Salary < 50,000
- Same row means "and"
- Different row means "or"
- Try putting "Boston" into different rows

# QUERYING (4)



## QUERYING (5)

Using SQL command for querying data.

```
SELECT Lastname, Locaton, Salary
FROM Employees JOIN Locations
ON Employees.LocatonID = Locations.LocationID
WHERE Salary < 50000</pre>
```

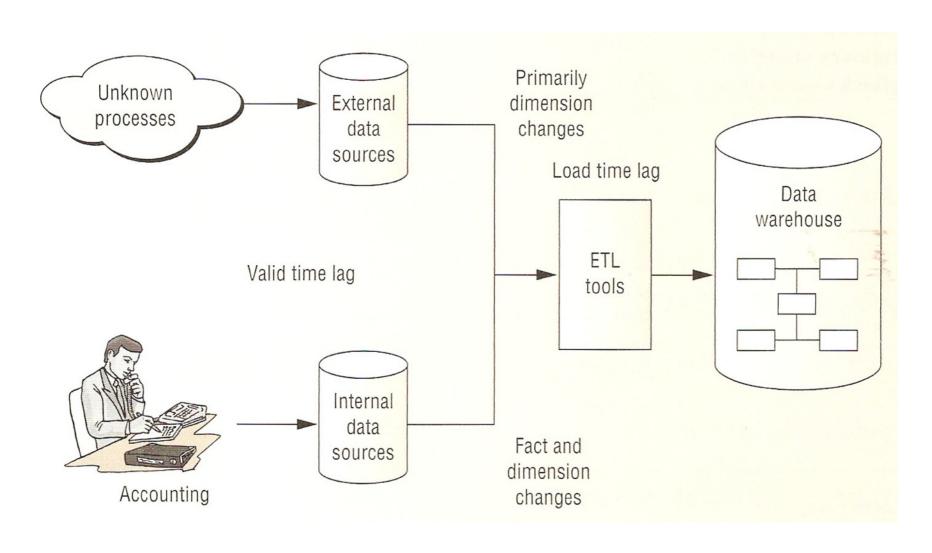
#### DATA WAREHOUSE

- Data warehouse is a central repository for summarized and integrated data from operational databases and external data sources.
- The processing requirement of decision support applications have led to four distinguishing characteristics for data warehouses, as described in the following:
  - Subject-Oriented
  - Integrated
  - Time-Variant
  - Nonvolatile

# COMPARISON OF OPERATIONAL DATABASES AND DATA WAREHOUSES

Characteristic	Operational Database	Data Warehouse
Currency	Current	Historical
Detail level	Individual	Individual and summary
Orientation	Process orientation	Subject orientation
Number of records processed	Few	Thousands
Normalization level	Mostly normalized	Frequent violations of BCNF
Update level	Volatile	Nonvolatile (refreshed)
Data model	Relational	Relational model with star schemas and multidimensional model with data cubes

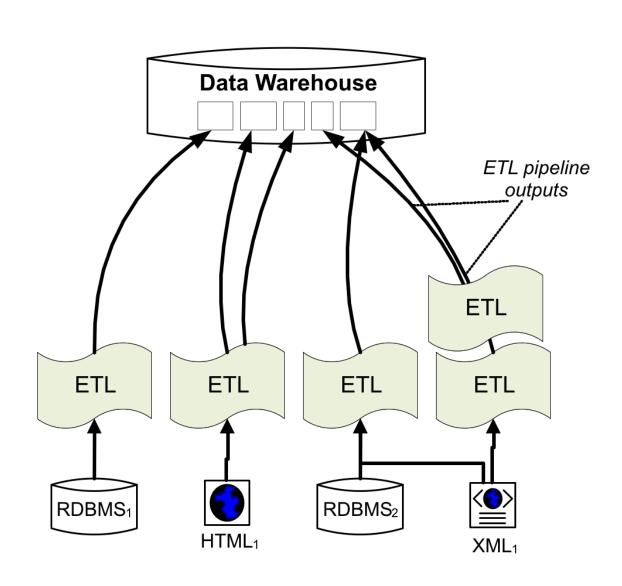
# OVERVIEW OF THE DATA WAREHOUSE REFRESH PROCESS



## ETL TOOLS (1)

- To support complexity of data warehouse maintenance, software product known as Extraction, Transformation, and Load (ETL) tools have been developed.
- ETL tools are software tools for extraction, transformation, and loading of change data from data sources to a data warehouse.
- ETL tools eliminate the need to write custom coding for many data warehouse maintenance tasks.

## ETL TOOLS (2)



#### DATA CLEANING - PARSING

 Parsing: locates and identifies individual data elements in the source file and then isolates these data elements in the target files.



 Combing: locates and identifies individual data elements in the source file and then combines these data elements in the target files.

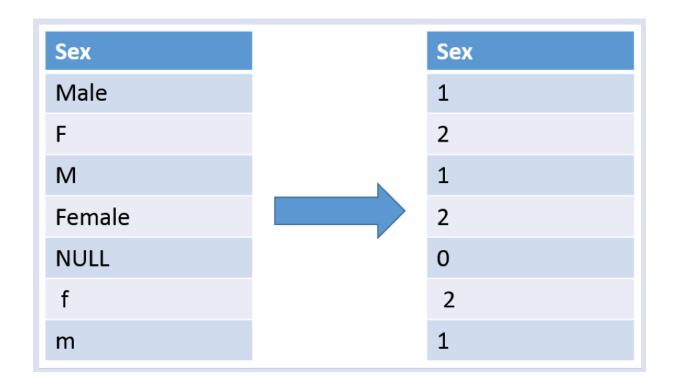
Date	Month	Year	Date
9	May	2016	2016-05-09
06	04	2015	2015-04-06

### DATA CLEANING - CORRECTING

- Correcting parsing individual data components using sophisticated data algorithms and secondary data sources
- Correct data according to data rules
- Example includes converting the combined date into a standard date format.

### DATA CLEANING - STANDARDIZING

 Standardizing: applies conversion routines to transform data into its preferred (and consistent) format using standard and custom data rules.



### DATA CLEANING - MATCHING

 Searching and matching records within and across the parsed, corrected and standardized data based on predefined data rules to eliminate duplications, sequences.

Pregnancy Number	Outcome Date	Outcome
1	2011-06-07	Twin

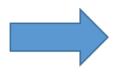
DoB	Name
2011-06-07	Child1
2011-06-07	Child2

Pregnancy Number	Birth Date	Name
1	2011-06-07	Child1
1	2011-06-07	Child2

### DATA CLEANING - CONSOLIDATING

 Analyzing and identifying relationships between matched records and consolidating / merging them into correct representation.

Migration Dates
2006-05-09
1995-06-06

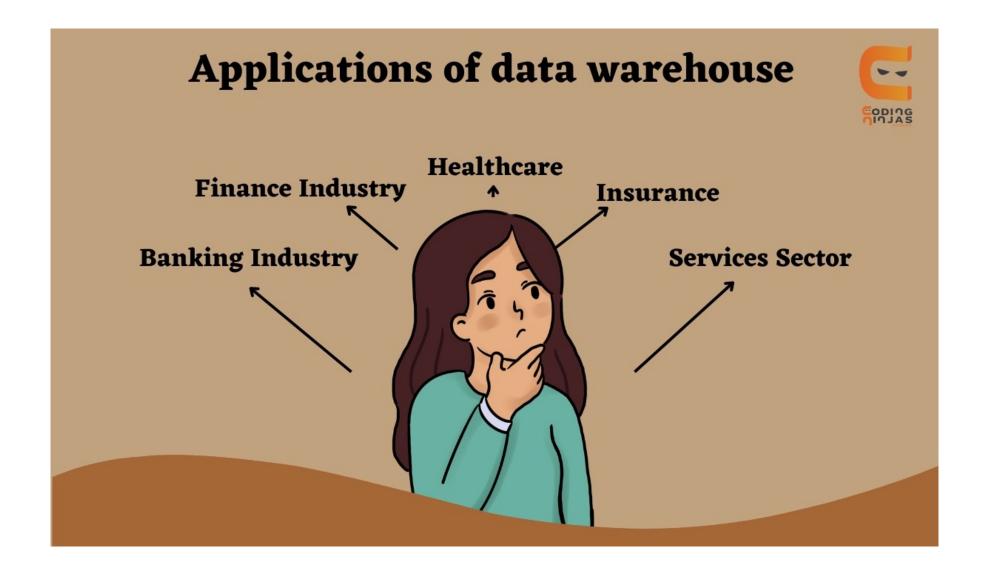


Sequence	Event	Date
1	Inmigration	1995-06-06
2	Outmigration	2006-05-09

## DATA MART

 Data mart is a subset or view of a data warehouse, typically at a department or functional level, that contains all data required for decision support tasks of that department.

### APPLICATION OF DATA WAREHOUSES



<sup>\*</sup> https://www.codingninjas.com/studio/library/applications-of-data-warehousing

### MULTIDIMENSIONAL DATA

 The multidimensional data model supports data representation and operations specifically tailored for decision support processing in data warehouses.

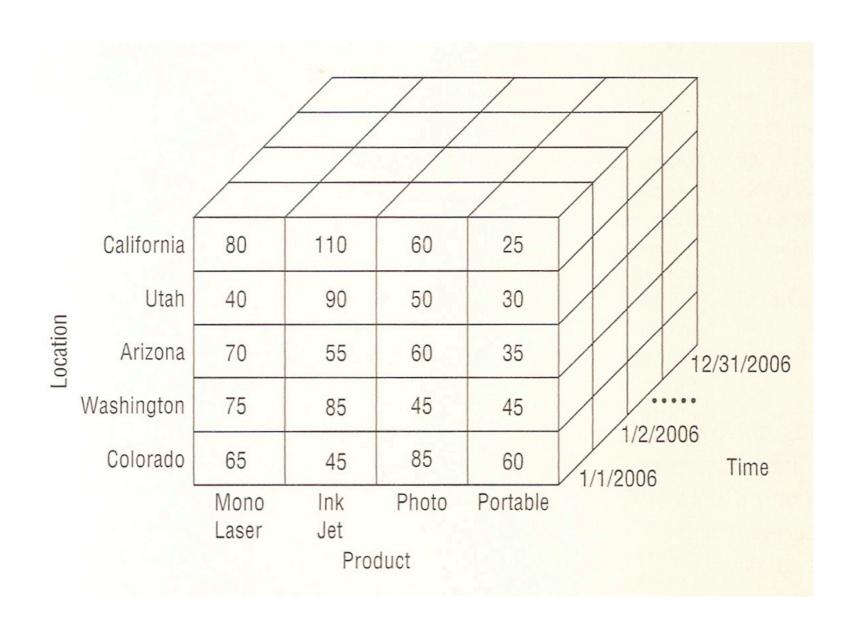
### RELATIONAL REPRESENTATION OF SALES DATA

Product	Location	Sales
Mono Laser	California	80
Mono Laser	Utah	40
Mono Laser	Arizona	70
Mono Laser	Washington	75
Mono Laser	Colorado	65
Ink Jet	California	110
Ink Jet	Utah	90
Ink Jet	Arizona	55
Ink Jet	Washington	85
Ink Jet	Colorado	45
Photo	California	60
Photo	Utah	50
Photo	Arizona	60
Photo	Washington	45
Photo	Colorado	85
Portable	California	25
Portable	Utah	30
Portable	Arizona	35
Portable	Washington	45
Portable	Colorado	60

## MULTIDIMENSIONAL REPRESENTATION OF SALES DATA

		Produ	uct	
Location	Mono Laser	Ink Jet	Photo	Portable
California	80	110	60	25
Utah	40	90	50	30
Arizona	70	55	60	35
Washington	75	85	45	45
Colorado	65	45	85	60

### A THREE-DIMENSIONAL DATA CUBE



## MULTIDIMENSIONAL REPRESENTATION OF SALES DATA WITH ROW TOTALS

			Product		
Location	Mono Laser	Ink Jet	Photo	Portable	Totals
California	80	110	60	25	275
Utah	40	90	50	30	210
Arizona	70	55	60	35	220
Washington	75	85	45	45	250
Colorado	65	45	85	60	255

## DATA CUBE

- Data cube is a multidimensional format in which cells contain numeric data called measures organised by subjects called dimensions.
- A data cube is sometimes known as a hypercube because conceptually it can have an unlimited number of dimensions.

## DATA CUBE OPERATIONS (1)

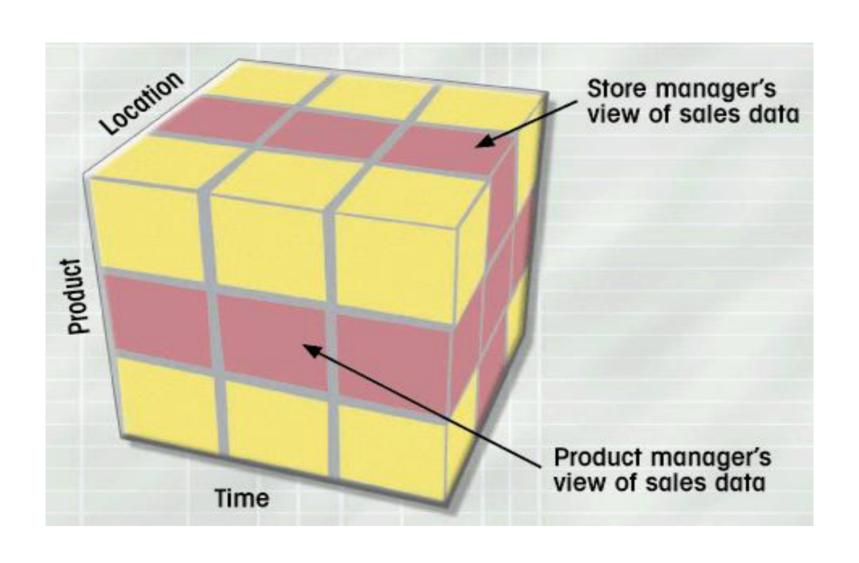
### Slice

Because a data cube can contain a large number of dimensions, uses often need to focus on a subset of the dimensions to gain insights.

#### Dice

Because individual dimensions can contain a large number of members, uses need to focus on a subset of members to gain insights.

## DATA CUBE OPERATIONS (2)



## DATA CUBE OPERATIONS (3)

### • Drill-Down

Uses often want to navigate among the levels of hierarchical dimensions. The drill-down operator allows uses to navigate from a more general level to a more specific level.

### Roll-Up

Roll-up (also called drill-up) is the opposite of drill-down. Roll-up involves moving from a specific level to a more general level of a hierarchical dimension.

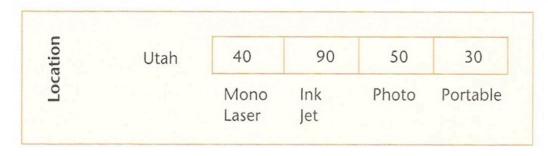
#### Pivot

The pivot operator supports rearrangement of the dimensions in a data cube.

### EXAMPLE SLICE AND DICE OPERATION

		Proc	luct	
Location	Mono Laser	Ink Jet	Photo	Portable
California	80	110	60	25
Utah	40	90	50	30
Arizona	70	55	60	35
Washington	75	85	45	45
Colorado	65	45	85	60

		Time	е	
Location	1/1/2006	1/2/2006		Total Sales
California	400	670		16,250
Utah	340	190		11,107
Arizona	270	255		21,500
Washington	175	285		20,900
Colorado	165	245		21,336



# DRILL-DOWN OPERATION FOR THE STATE OF UTAH

		Prod	luct	
Location	Mono Laser	Ink Jet	Photo	Portable
California + Utah	80	110	60	25
Salt Lake	20	20	10	15
Park City	5	30	10	5
Ogden	15	40	30	10
Arizona	70	55	60	35
Washington	75	85	45	45
Colorado	65	45	85	60

# SUMMARY OF THE DATA CUBE OPERATIONS

Operator		Purpose	Description
Slice	*	Focus attention on a subset of dimensions	Replace a dimension with a single member value or with a summary of its measure values
Dice		Focus attention on a subset of member values	Replace a dimension with a subset of members
Drill-down		Obtain more detail about a dimension	Navigate from a more general level to a more specific level of a hierarchical dimension
Roll-up		Summarize details about a dimension	Navigate from a more specific level to a more general level of a hierarchical dimension
Pivot		Allow a data cube to be presented in a visually appealing order	Rearrange the dimensions in a data cube

## BUSINESS INTELLIGENCE (1)

"BI results when organizational culture, business processes and technologies are designed and implemented with the goal of improving the strategic and operational decision-making capabilities of a wide range of internal and external stakeholders."

International Data Corporation (IDC)

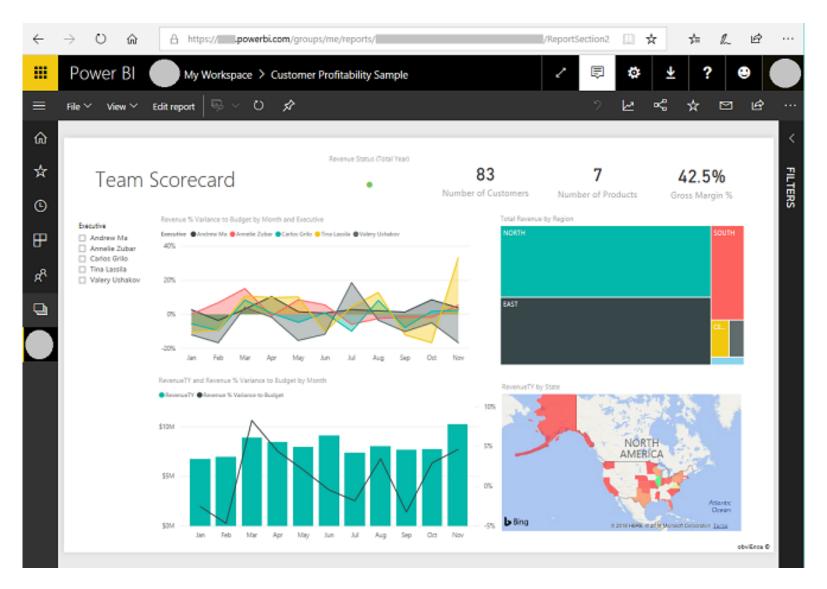
## BUSINESS INTELLIGENCE (2)

Culture, processes and technologies to improve decision making for stakeholders.

### WHAT IS POWER BI?

- Power BI is a cloud-based business analysis and intelligence service by Microsoft. It is a collection of business intelligence and data visualization tools such as software services, apps and data connectors.
- We can use the datasets imported in Power BI for data visualization and analysis by making sharable reports, dashboards, and apps. Power BI is a user-friendly tool offering impressive drag-and-drop features and selfservice capabilities.

### MICROSOFT POWER BI



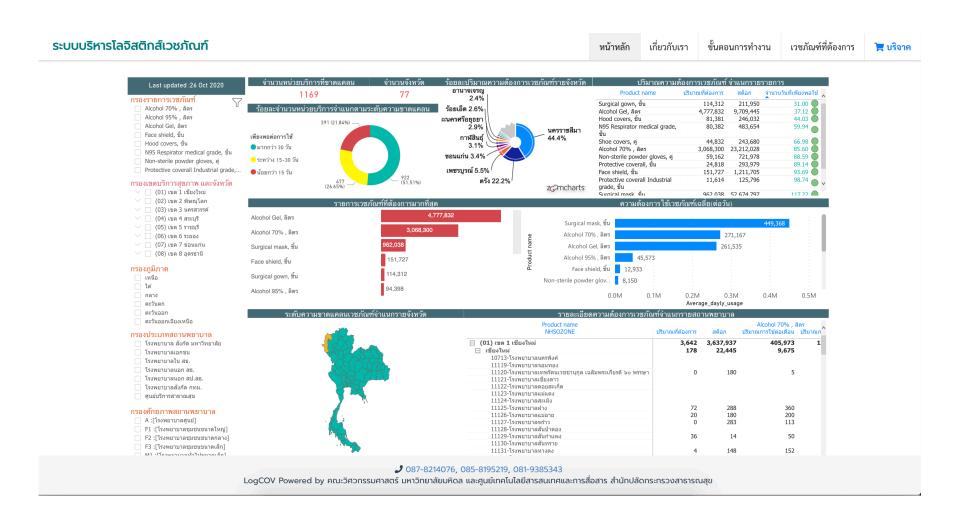
https://powerbi.microsoft.com/en-au/getting-started-with-power-bi/

## TYPE OF POWER BI

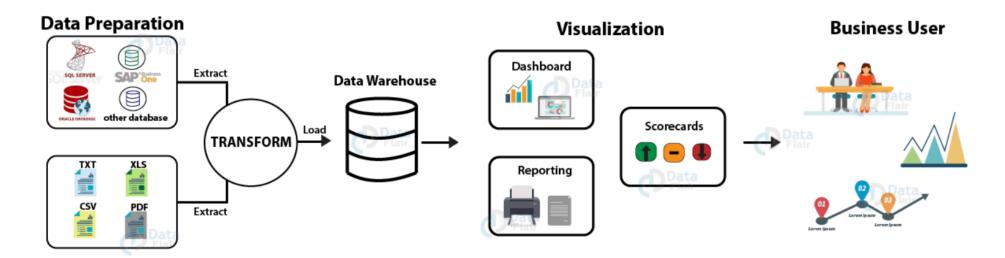
- Microsoft offers three types of Power BI platforms:
  - Power BI Desktop (Desktop Application)
  - Power BI Service (Software as a Service)
  - Power BI Mobile (For iOS and Android devices)

## EXAMPLE OF BI

- SmartMedSupply for COVID-19
- http://smartmedsupply.moph.go.th/newhomepage

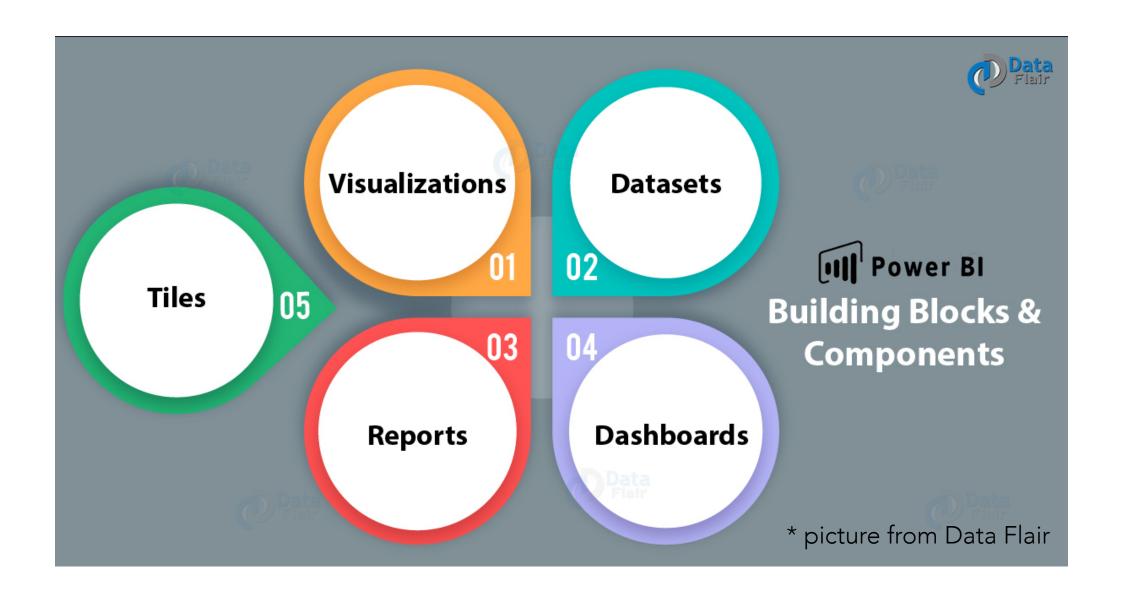


## POWER BI ARCHITECTURE

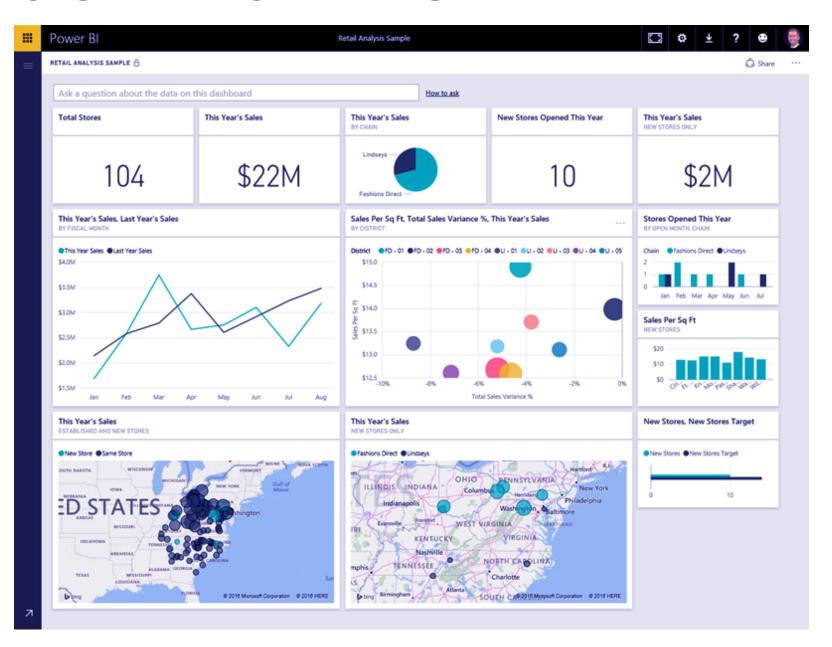


\* picture from Data Flair

## POWER BI BUILDING BLOCKS



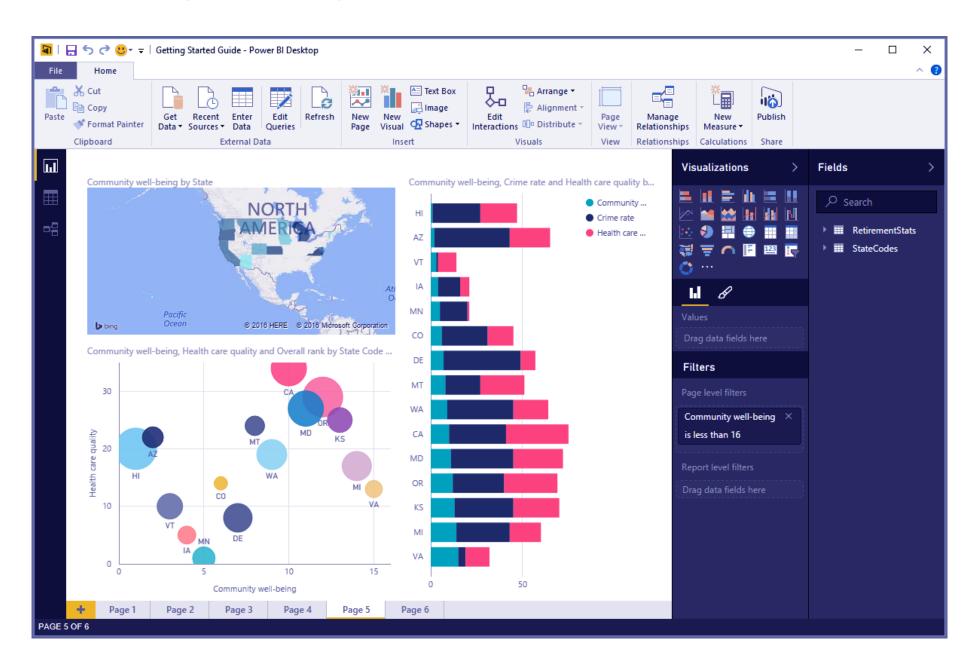
## VISUALISATION



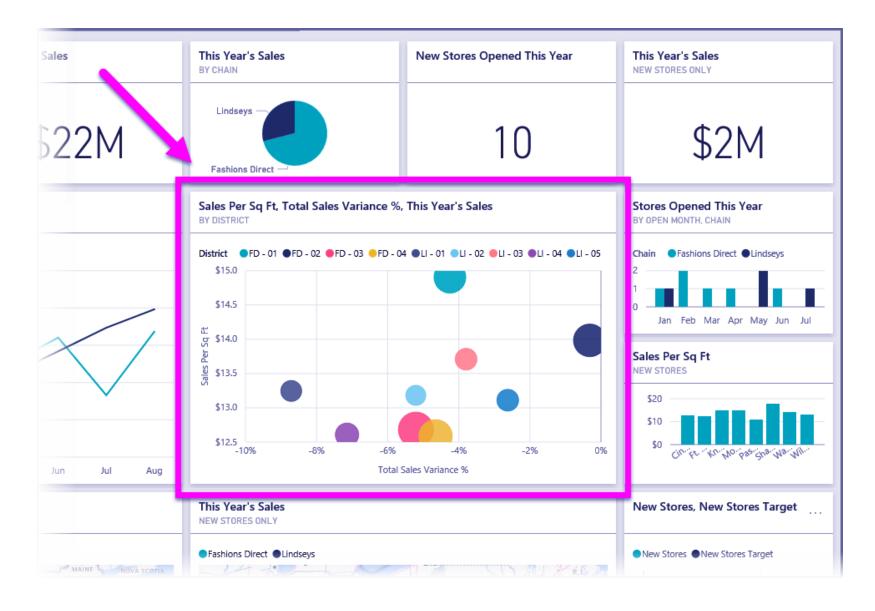
## DATASETS

C21	.32	: ×	√ f <sub>x</sub>	2			
	В	С		E	F	G	н
1	Year <b>▼</b>		Month Name	Calendar Month →1	Births 💌	Births Per Day	Births (Normalized)
2119	2004	1	January	1/1/2004	2,937	94.7	2842
2120	2004	2	February	2/1/2004	2,824	97.4	2921
2121	2004	3	March	3/1/2004	3,128	100.9	3027
2122	2004	4	April	4/1/2004	2,896	96.5	2896
2123	2004	5	May	5/1/2004	3,008	97.0	2911
2124	2004	6	June	6/1/2004	3,047	101.6	3047
2125	2004	7	July	7/1/2004	2,981	96.2	2885
2126	2004	8	August	8/1/2004	3,079	99.3	2980
2127	2004	9	September	9/1/2004	3,219	107.3	3219
2128	2004	10	October	10/1/2004	3,547	114.4	3433
2129	2004	11	November	11/1/2004	3,365	112.2	3365
2130	2004	12	December	12/1/2004	3,143	101.4	3042
2131	2005		January	1/1/2005	2,921	94.2	2827
2132	2005	2	February	2/1/2005	2,699	96.4	2892
2133	2005	3	March	3/1/2005	3,024	97.5	2926
2134	2005	4	April	4/1/2005	3,037	101.2	3037
2135	2005	5	May	5/1/2005	3,231	104.2	3127
2136	2005	6	June	6/1/2005	3,163	105.4	3163
2137	2005		July	7/1/2005	3,119	100.6	3018
2138	2005	8	August	8/1/2005	3,156	101.8	3054
2139	2005	9	September	9/1/2005	3,439	114.6	3439

## REPORTS



## TILES



## DASHBOARDS (1)

- Power BI dashboard is a gathering of visuals from a solitary page that you can impart to others. Frequently, it's a chosen gathering of visuals that give snappy understanding into the information or story you are attempting to exhibit.
- Dashboard needs to fit on a solitary page, frequently called a canvas. Consider it like the canvas that a craftsman or painter utilizes.
- Workspace where you make, consolidate, and adjust fascinating and convincing visuals. You can impart dashboards to different clients or gatherings, who would then able to communicate with your dashboard when they're in Power BI benefit, or on their cell phone.

## DASHBOARDS (2)

- There are several types of dashboards. Based on their purpose, they can be categorized into three main types:
  - Strategic Dashboard
  - Operational Dashboard
  - Analytical Dashboard

### STRATEGIC DASHBOARD



- Dashboard for strategic planning
- Decision making at all levels.
  - Focuses on displaying key organizational indicators or KPIs, making it easy to understand and see the organization's overall performance.

### OPERATIONAL DASHBOARD



- Dashboard for management and team lead level.
- Monitors and controls task progress.
- Displays a current overview of an area or product line, and shows real-time results when issues arise.
- Typically, detailed data drilling is not required.

### ANALYTICAL DASHBOARD



- Dashboard for analysis.
- Provides data from multiple perspectives, often without specific indicators.
- It includes a variety of data, such as historical data that can be filtered and compared, and emphasizes viewing the data from different analytical perspectives

### SCORECARD

- A Scorecard in Power BI is a tool within the Power BI Service that allows organizations to track and measure key performance indicators (KPIs) and goals.
- Using the Power BI Goals feature, which includes scorecards, users can create interactive visualizations of organizational metrics, set targets, and monitor progress toward specific business objectives over time.
- Scorecards help teams focus on outcomes, provide insights into performance gaps, and drive datainformed decision-making.

#### POWER BI PROCESS

- Connect to Data Source (Get Data)
- Clean Up (ETL: Power Query)
- Import
- Report (Visualization)
- Publish & Share

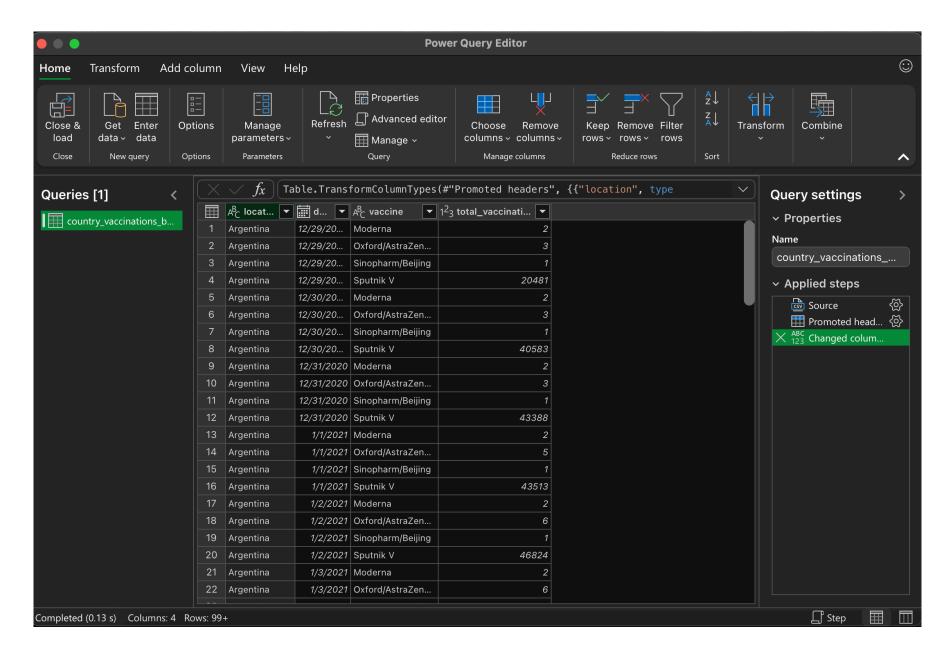
#### GETTING DATA

- Power BI can connect to wide variety of data sources, including on-premises databases, Azure storage, Excel worksheets and a large number of 3rd party services.
  - Clean and transform data with the Query Editor
  - Connect to advanced data sources and create transformations
  - "Massage" irregularly formatted data

# POWER QUERY (1)

- Power Query is a data transformation and preparation tool (ETL) available in Microsoft Excel and Power BI.
- It allows users to connect to various data sources, clean, transform, and reshape data before analysis.
- Power Query is designed to automate repetitive tasks, such as data extraction, filtering, merging, and sorting, without needing advanced programming skills.
- In Excel, go to the Data tab and select "Get Data" (Power Query) to open Power Query.

# POWER QUERY (2)

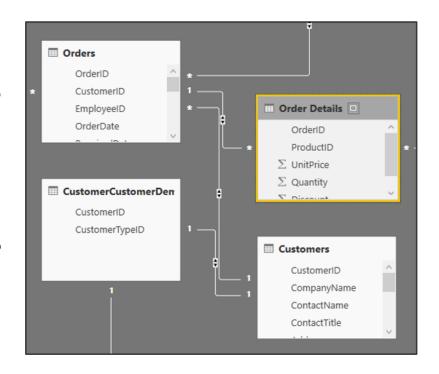


#### ONELAKE DATA HUB

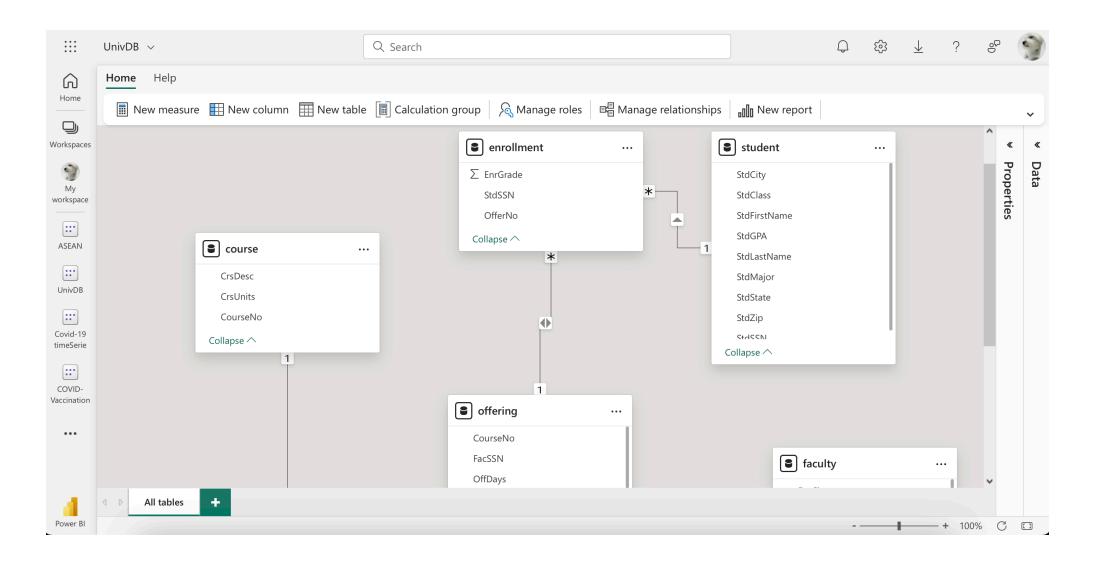
- Data Lake in Power BI typically refers to integrating Power BI with a data lake storage, commonly using Azure Data Lake Storage (ADLS).
- This allows users to centralize large datasets from multiple sources into a single, scalable storage.
- By connecting Power BI with a data lake, users gain robust capabilities to explore, transform, and visualize massive datasets without the need to import all data directly into Power BI.

# DATA MODELING (1)

- Modeling is the technique of creating a logical connections and relationships between data sources.
  - Create Calculated Columns
  - Optimize data models for better visuals
  - Create Measures and work with time-based functions
  - Create Calculated Tables

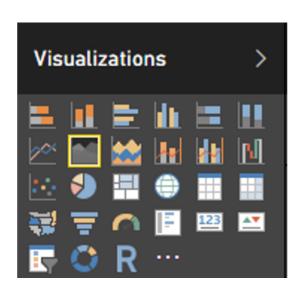


# DATA MODELING (2)



#### VISUALISATION

- A visualization is a visual representation of data, such as a chart, graph, map, or other "visual" representations of data.
  - Line, bar, pie, stacked
  - Matrix/pivots
  - Key performance
  - Tree maps
  - Geo and filled maps
  - Slicers/filters
  - Custom visualizations



#### DATA ANALYSIS EXPRESSIONS

 DAX is a collection of functions, operators, and constants that can be used in a formula, or expression, to calculate and return one or more values.

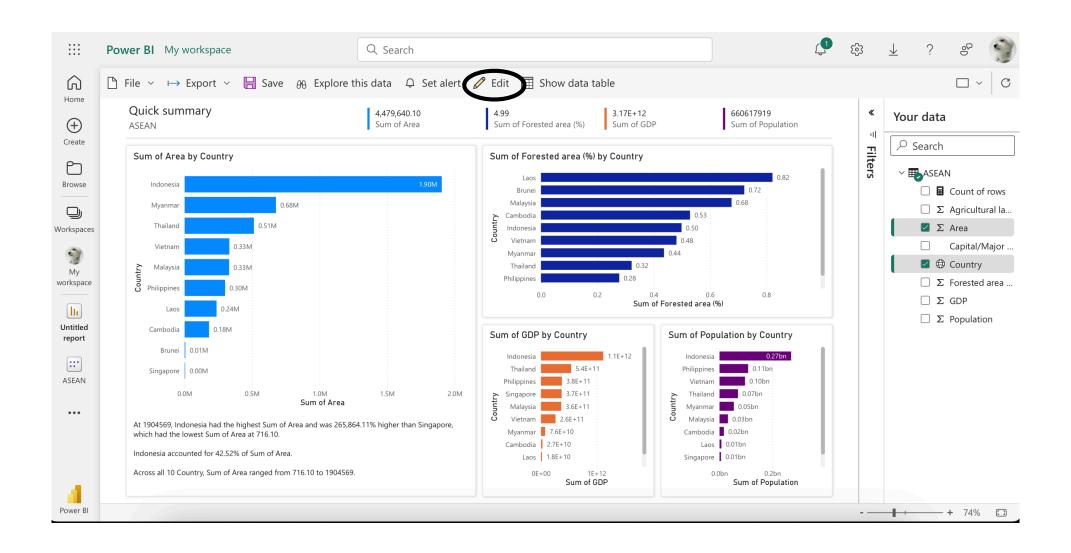
#### Measure

Calculation on a collection of rows AFTER aggregation.

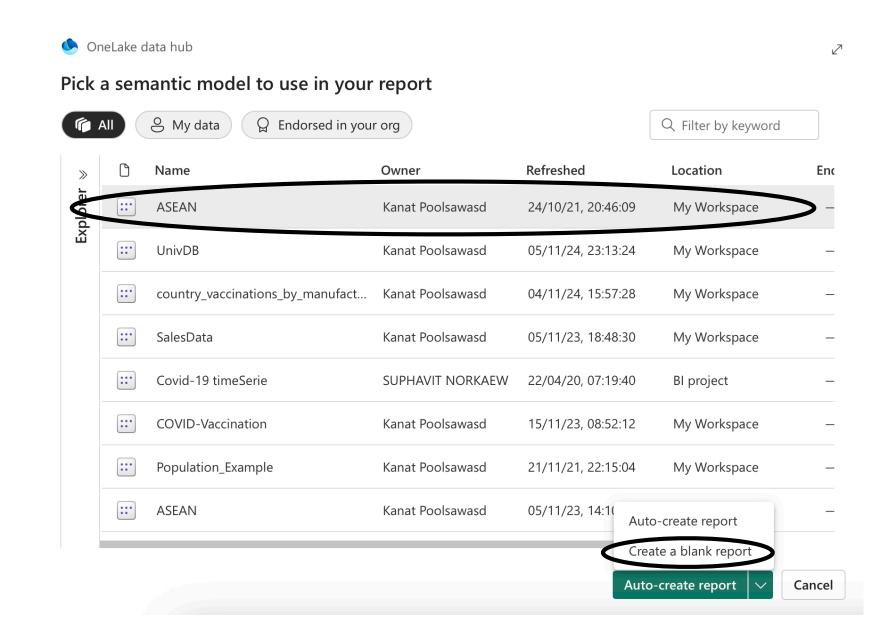
#### Calculated Column

Calculation on each individual row BEFORE aggregation.

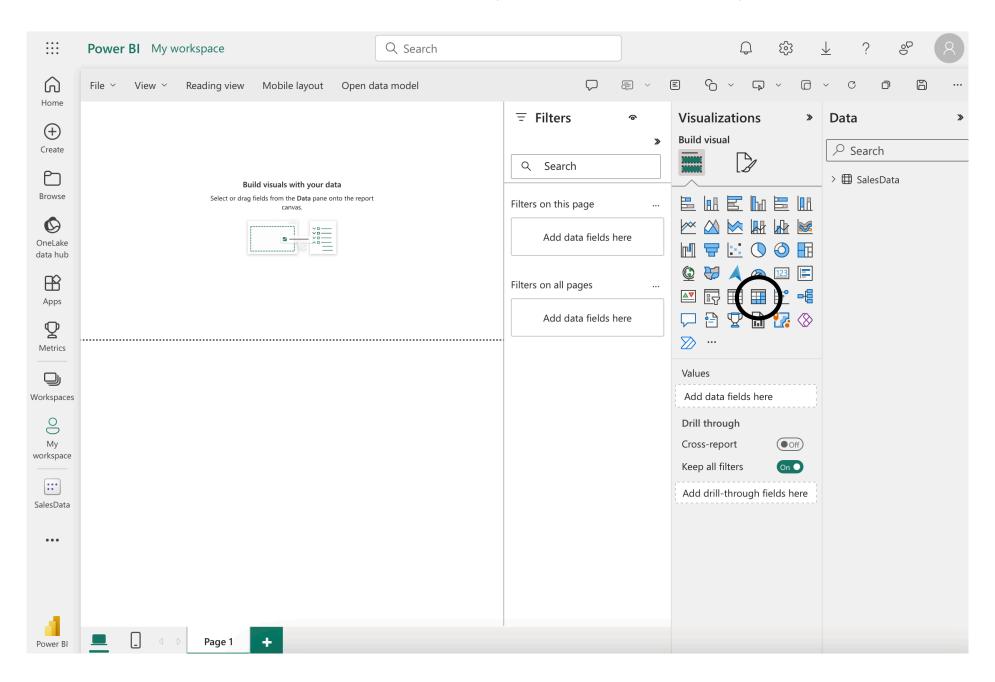
#### VISUALIZE DATA



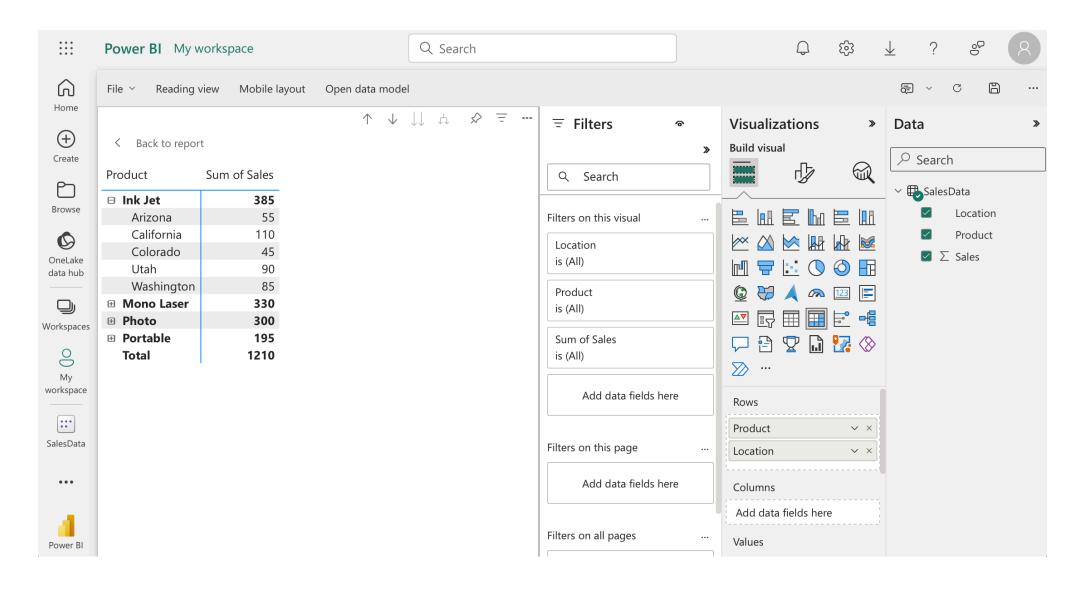
#### CREATE PIVOT (MATRIX) TABLE



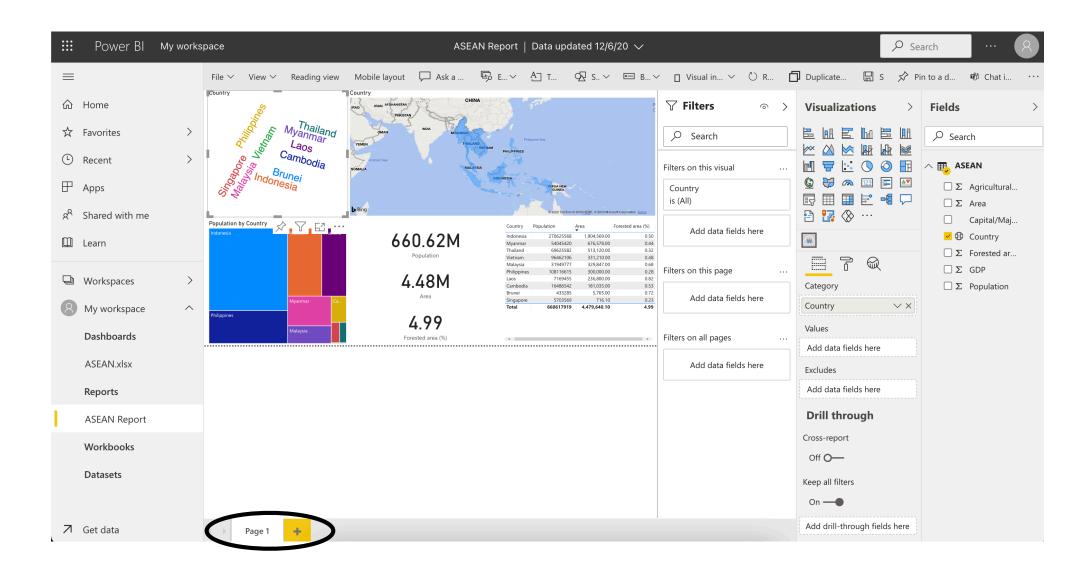
### CREATE PIVOT (MATRIX) TABLE



## CREATE PIVOT (MATRIX) TABLE



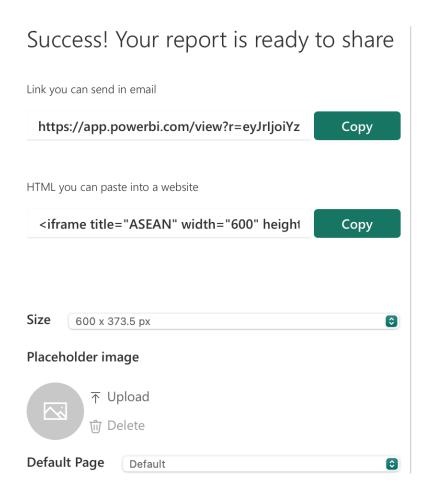
### POWER BI - REPORT

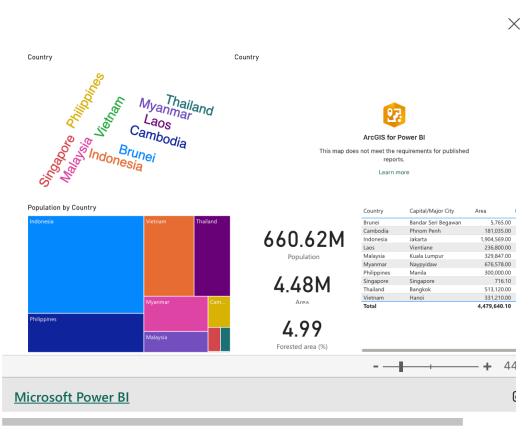


# PUBLISHING & SHARING (1)

- Publish reports from Power BI Desktop to the Power BI Service
- Print and export dashboards
- Manually republish and refresh data
- Create and connect to content packs
- Integrate OneDrive for Business

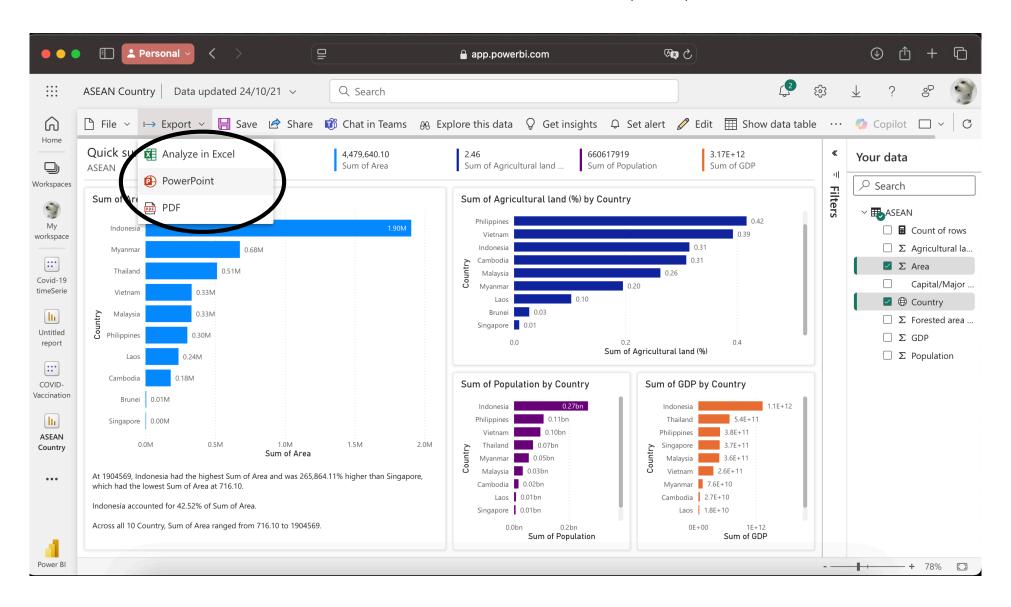
# PUBLISHING & SHARING (2)



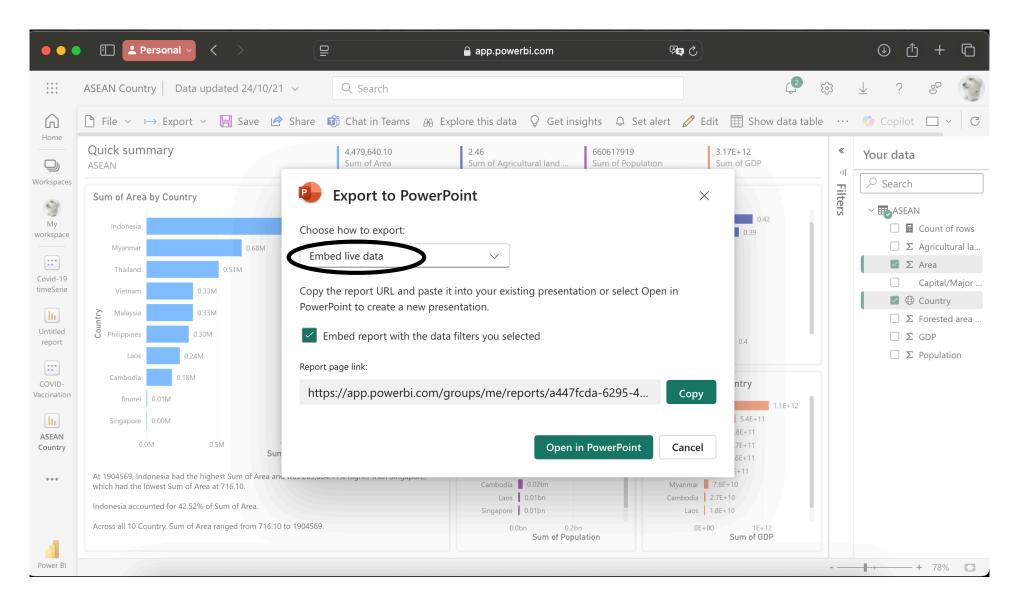


Close

# EXPORT REPORT (1)



# EXPORT REPORT (2)

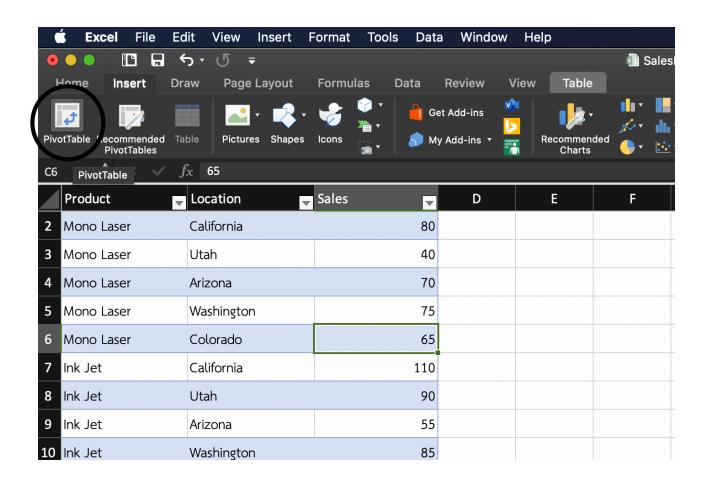


# PIVOT TABLES IN EXCEL (1)

Pivot tables are one of Excel's most powerful features.
 A pivot table allows you to extract the significance from a large, detailed data set.

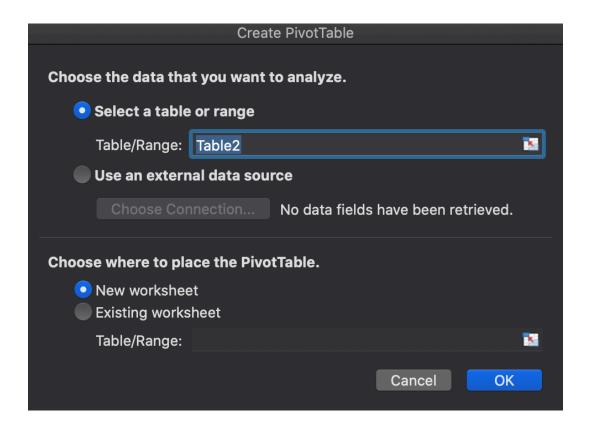
# PIVOT TABLES IN EXCEL (2)

- Click any single cell inside the data set.
- On the Insert tab, in the Tables group, click PivotTable.



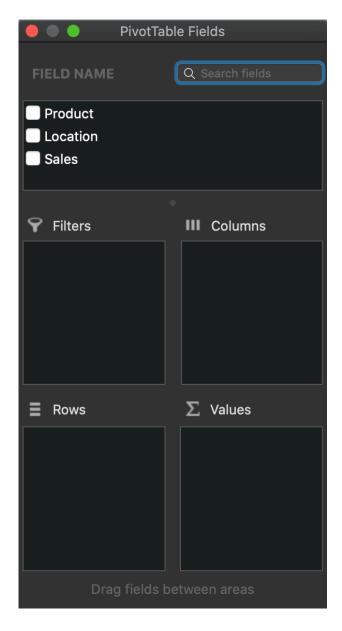
# PIVOT TABLES IN EXCEL (3)

 The following dialog box appears. Excel automatically selects the data for you. The default location for a new pivot table is New Worksheet, and click OK

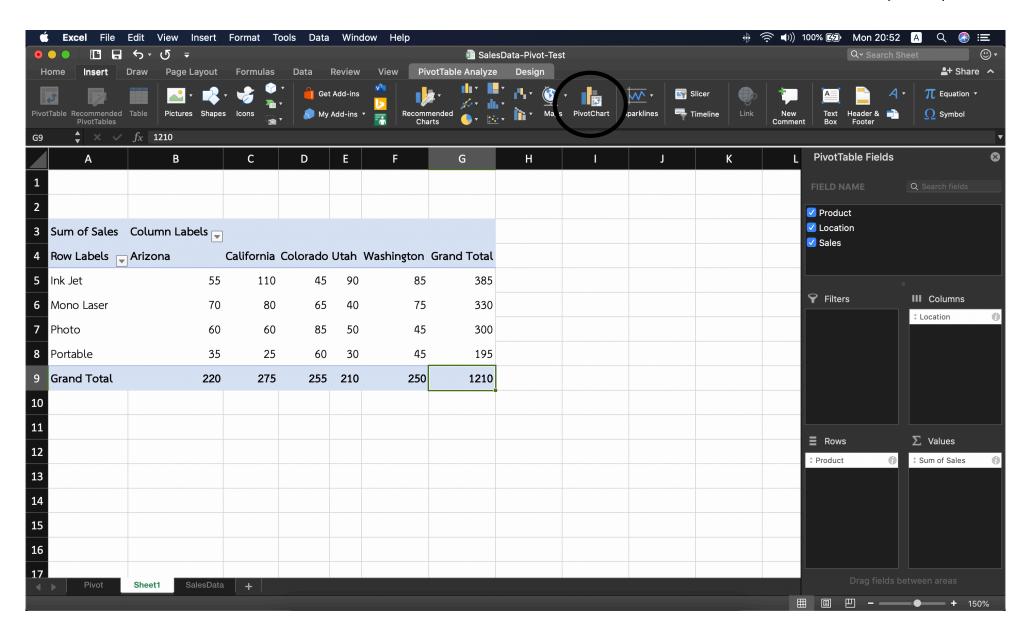


# PIVOT TABLES IN EXCEL (4)

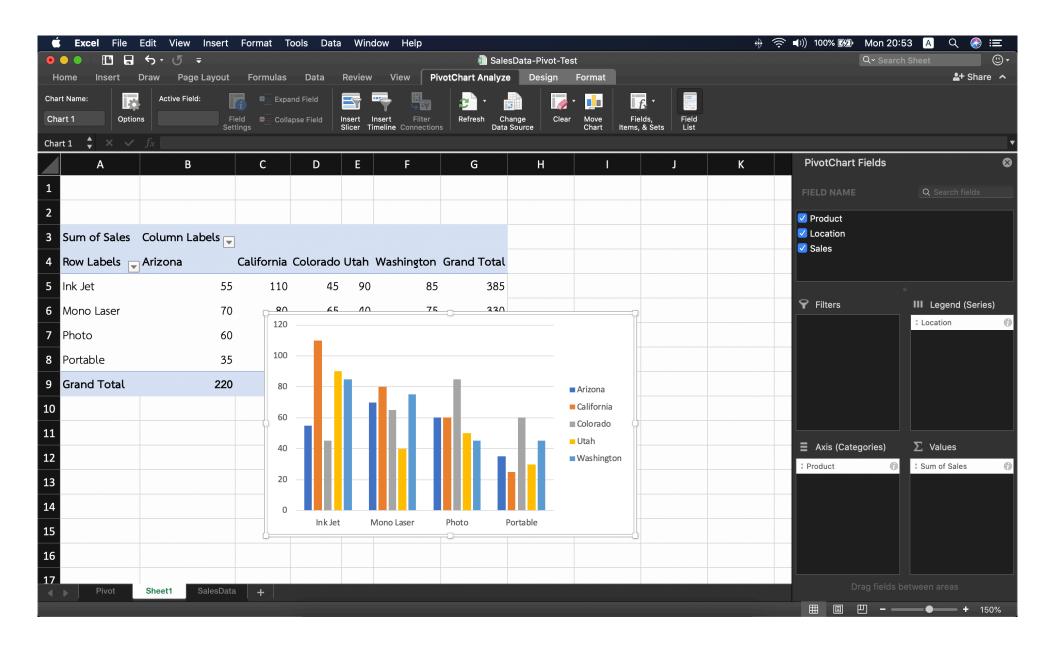
 The PivotTable Fields pane appears. To get the total amount exported of each product, drag the following fields to the different areas.



# PIVOT TABLES IN EXCEL (5)



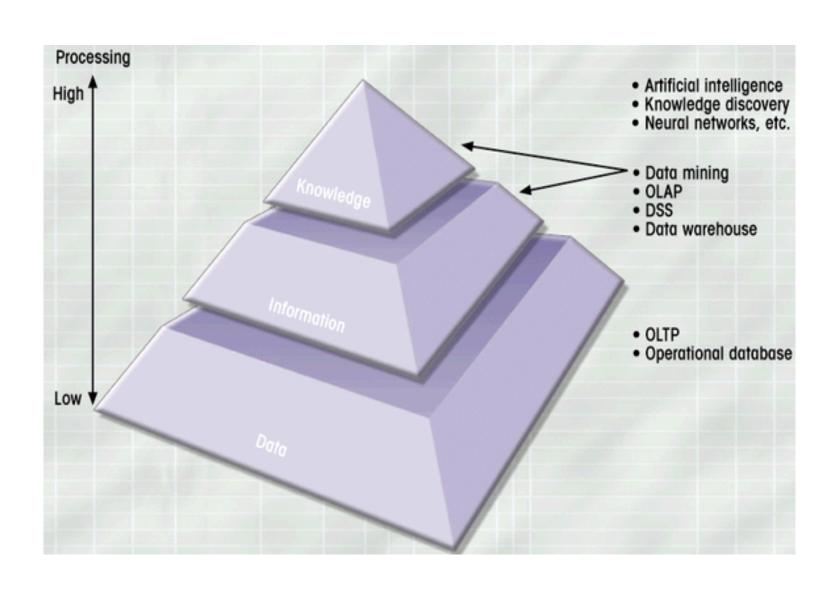
# PIVOT TABLES IN EXCEL (6)



## DATA MINING

- Seeks to discover unknown data characteristics
- Automatically searches data for anomalies and relationships
- Data mining tools
  - Analyse data
  - Uncover problems or opportunities
  - Form computer models based on findings
  - Predict business behaviour with models
  - Require minimal end-user intervention

# EXTRACTION OF KNOWLEDGE FROM DATA



#### ASSIGNMENT 7

- ให้ดาวน์โหลดไฟล์ SampleData.xlsx เพื่อใช้เป็นข้อมูลในการตอบคำถามต่อ ไปนี้
  - ถ้าบริษัทต้องการที่จะปิดสาขาเพื่อลดค่าใช้จ่าย คิดว่าควรปิดสาขาใน ภูมิภาค (Region) อะไร
  - ถ้าบริษัทต้องการปิดสายการผลิต คิดว่าควรปิดสายการผลิตสินค้า สี (Color) อะไร
  - ไตรมาสไหนที่มียอดขายต่ำสุด และถ้าต้องการเพิ่มยอดขายในไตรมาสนั้น คิดว่าควรทำโปรโมชันที่สินค้าสี (Color) อะไร
- ตอบคำถามพร้อมส่งไฟล์ SampleData.xlsx ที่สร้าง Pivot Table สำหรับ ตอบคำถามข้างต้น พร้อมพิมพ์คำตอบลงในไฟล์ Excel แล้วกลับมาที่อีเมล kanat@egco.org